



National
Qualifications
2019

X812/76/11

Care

FRIDAY, 31 MAY

1:00 PM – 2:30 PM

Total marks — 40

SECTION 1 — HUMAN DEVELOPMENT AND BEHAVIOUR — 12 marks

Attempt ALL questions.

SECTION 2 — SOCIAL INFLUENCES — 12 marks

Attempt ALL questions.

SECTION 3 — VALUES AND PRINCIPLES — 16 marks

Attempt ALL questions.

Write your answers clearly in the answer booklet provided. In the answer booklet you must clearly identify the question number you are attempting.

Use **blue** or **black** ink.

Before leaving the examination room you must give your answer booklet to the Invigilator; if you do not, you may lose all the marks for this paper.



* X 8 1 2 7 6 1 1 *

SECTION 1 — HUMAN DEVELOPMENT AND BEHAVIOUR — 12 marks

Attempt ALL questions

1. Explain how **either** nature **or** nurture can influence the development of an individual. 2

2. (a) Describe **two** key features of Carl Rogers' person-centred theory. 4
- (b) Explain how **one** of the key features identified can be used to understand an individual's behaviour. 2

3. Describe **two** phases of Murray Parkes' theory of loss. 4

SECTION 2 — SOCIAL INFLUENCES — 12 marks

Attempt ALL questions

4. Describe the concept of primary socialisation. 2
5. (a) Describe a key feature of symbolic interactionism. 2

Read the following case study and answer **question 5(b)**.

Melissa and her friends are 14, and go to the park most Saturday nights. Recently some of Melissa's friends have started to drink alcohol. The local residents have called the police to complain about anti-social behaviour.

- (b) Using symbolic interactionism, explain the possible influence of peer groups on Melissa. 4
6. Explain **one** difference and **one** similarity between key features of conflict theory and key features of functionalism. 4

[Turn over for next question

SECTION 3 — VALUES AND PRINCIPLES — 16 marks

Attempt ALL questions

7. (a) Describe **two** principles of the Health and Social Care Standards. 4
- (b) Explain how **one** of these principles underpins a positive care environment. 2
8. (a) Explain **one** purpose of **either** Scottish Social Services Council (SSSC) or Nursing and Midwifery Council (NMC) codes of practice. 2
- (b) Explain how these codes ensure that care workers are responsible for their own practice. 4
9. Evaluate how **one** piece of legislation can give an individual rights and choices over the care they receive. 4

[END OF QUESTION PAPER]