

Research Summary: Centre Survey 2024–25

Date: November 2025

Why did we do this research?

We carry out this research every year to find out what schools, colleges and training providers think about SQA and how well we perform, and to see if their views have changed.

What are we trying to find out?

- what schools, colleges and training providers think about how well SQA is performing
- what they think about SQA, and what words they associate with SQA
- how well they think SQA is living up to commitments to change

How did we do the research?

We carried out surveys between January and March 2025 with people working in schools, colleges and training providers in Scotland, and with places offering SQA qualifications in the UK and internationally. We received over 500 responses.

What did we learn?

- Attitudes to SQA's performance were broadly similar to a year ago, with an average score for satisfaction with SQA of 7.20 out of 10.
- Most different parts of SQA's performance were also scored similarly to a year ago.
- Respondents felt that SQA did not deal with their problems as effectively as it did a year ago.
- In general, the way in which SQA was perceived was similar to last year. SQA was seen as helpful, accessible, reliable, responsive, but also bureaucratic.

What will change because of the research?

Qualifications Scotland will replace SQA in the near future. It will be set up in a way which further makes sure that the voices of learners and educators are heard, and play a key part in how we make decisions. This will lead to improvements in how the organisation performs.

Read the full report

You can read the [full research report](#) on our website.