

## SQA website survey

### 1. Survey description

We are looking for the views of S4, S5 and S6 learners in Scotland who have used SQA's website in the last year. If this describes you then please fill in this survey and feel free to share the url with others: www.smartsurvey.co.uk/s/SQAWebsiteLearners/ Your answers will help to improve SQA's digital services for all Scottish learners.

All information submitted for this survey will be anonymous and your submission will not be tied to any identifying information. SmartSurvey (this online platform) is GDPR compliant, which means they treat all data securely.

If you are a learner taking any SQA qualifications (at school, college, or elsewhere), a parent/carer of an S4-S6 pupil, or an education professional and you haven't yet signed up to SQA's Pulse Survey group we would love to have you on board. This involves answering occasional short surveys around education and qualifications and helps us to put your voice at the heart of what we do. Find out more about SQA Pulse Surveys and sign up.

Are you a learner in S4, S5 or S6 at a Scottish school or other educational institution, who has used SQA's website in the past year? \*

Yes

No

#### 2. Main SQA website



#### **National Qualifications 2020**

▲ Learner | ♦ Choose Country |

Qualifications V Services V Past Papers



The heart of Scotland's world-renowned education system. qualifications and services to realise your

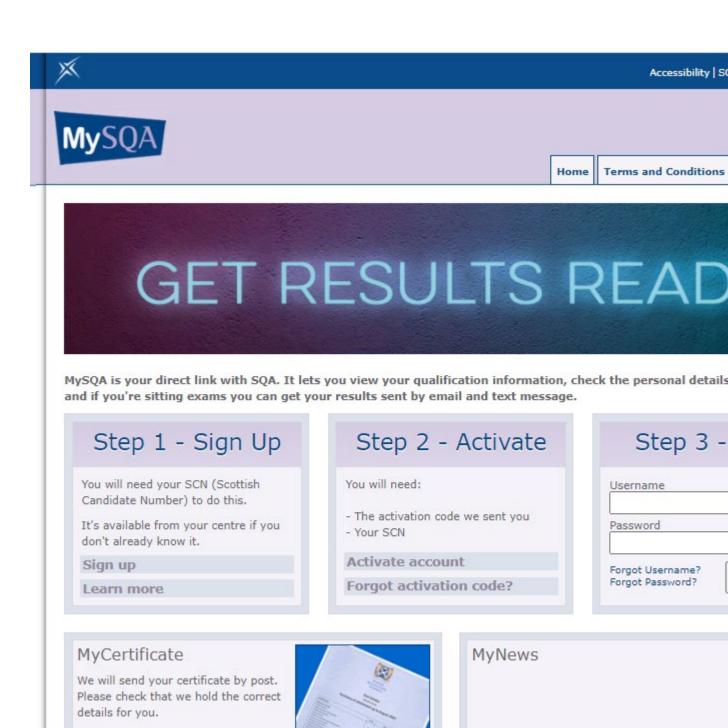
NQ changes 2020-21 > Lost your certificate? >

The main SQA site is at www.sqa.org.uk

1. How wo best) *	uld you rate the S	QA website o	n a scale of 1 to 5	? (Where 1 is t	he worst rating and	l 5 is th
	1 (Worst)	2	3	4	5 (Best)	
Website rating						

What is the best thing about the SQA website?					
What is the worst thing about the SQA website?					
2. Thinking about the most recent time you used the SQA website, how easy was it to find what you were looking for? *					
Very difficult Fairly difficult Not too difficult Fairly easy Very easy					
Ease of use:					
What were you looking for?					
How could SQA make this easier to find?					
3. Do you find the information on the SQA website easy to understand?					
Yes					
□ No					
Why is the information on the SQA website difficult to understand?					

# 4. MySQA



MySQA is at www.mysqa.org.uk and gives you information that SQA holds about your qualifications and personal details.

4.	Do	you	have	a	MySQA	account?	
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Yes

No

Thinking about the most recent time that you used MySQA, how would you rate it on a scale of 1 to 5? (Where 1 is the lowest rating and 5 is the highest) *								
MySQA rating:	1 (Worst)	2	3	4	5 (Best rating)			
Did you find what you were looking for?								
Yes No								
What were y	you looking for?							
What one thing do you think SQA should do to improve MySQA?								
Had you hea	rd of MySQA?*							
Yes No								
What would encourage you to sign up to MySQA?								