



SQA website survey

1. Survey description

We are looking for the views of S4, S5 and S6 learners in Scotland who have used SQA's website in the last year. If this describes you then please fill in this survey and feel free to share the url with others: www.smartsurvey.co.uk/s/SQAWebsiteLearners/ Your answers will help to improve SQA's digital services for all Scottish learners.

All information submitted for this survey will be anonymous and your submission will not be tied to any identifying information. SmartSurvey (this online platform) is GDPR compliant, which means they treat all data securely.

If you are a learner taking any SQA qualifications (at school, college, or elsewhere), a parent/carer of an S4-S6 pupil, or an education professional and you haven't yet signed up to SQA's Pulse Survey group we would love to have you on board. This involves answering occasional short surveys around education and qualifications and helps us to put your voice at the heart of what we do. [Find out more about SQA Pulse Surveys and sign up.](#)

Are you a learner in S4, S5 or S6 at a Scottish school or other educational institution, who has used SQA's website in the past year? *

Yes

No

2. Main SQA website



The heart of Scotland's world-renowned education system. Our qualifications and services to realise your

[NQ changes 2020-21](#) >

[Lost your certificate?](#) >

The main SQA site is at www.sqa.org.uk

1. How would you rate the SQA website on a scale of 1 to 5? (Where 1 is the worst rating and 5 is the best) *

Website rating	1 (Worst)	2	3	4	5 (Best)
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

What is the best thing about the SQA website?

What is the worst thing about the SQA website?

2. Thinking about the most recent time you used the SQA website, how easy was it to find what you were looking for? *

Ease of use: Very difficult Fairly difficult Not too difficult Fairly easy Very easy

What were you looking for?

How could SQA make this easier to find?

3. Do you find the information on the SQA website easy to understand?

- Yes
- No

Why is the information on the SQA website difficult to understand?

4. MySQA



GET RESULTS READ

MySQA is your direct link with SQA. It lets you view your qualification information, check the personal details and if you're sitting exams you can get your results sent by email and text message.

Step 1 - Sign Up

You will need your SCN (Scottish Candidate Number) to do this.

It's available from your centre if you don't already know it.

[Sign up](#)

[Learn more](#)

Step 2 - Activate

You will need:

- The activation code we sent you
- Your SCN

[Activate account](#)

[Forgot activation code?](#)

Step 3 -

Username

Password

[Forgot Username?](#)
[Forgot Password?](#)

MyCertificate

We will send your certificate by post. Please check that we hold the correct details for you.



MyNews

MySQA is at www.mysqa.org.uk and gives you information that SQA holds about your qualifications and personal details.

4. Do you have a MySQA account? *

Yes

No

Thinking about the most recent time that you used MySQA, how would you rate it on a scale of 1 to 5? (Where 1 is the lowest rating and 5 is the highest) *

	1 (Worst)	2	3	4	5 (Best rating)
MySQA rating:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Did you find what you were looking for?

- Yes
- No

What were you looking for?

What one thing do you think SQA should do to improve MySQA?

Had you heard of MySQA? *

- Yes
- No

What would encourage you to sign up to MySQA?