SQA Website Survey - Education Professionals - Pulse Survey

1. Survey description

We are looking for the views of education professionals in Scotland, across schools, colleges/HEIs, and training providers/employers, who have used SQA's websites in the last year. If this describes you then please fill in this survey and feel free to share the url with colleagues. Your answers will help to improve SQA's digital services for everyone across Scottish education.

Additionally, SQA is setting up panels of key stakeholders so we can get snapshots of what different groups think through short surveys. We are looking for education professionals, learners doing any SQA qualifications, and parents/carers of S4 to S6 pupils to sign up to SQA's Pulse Survey groups: sign-up links and more information.

All information submitted for this survey is anonymous and your submission will not be tied to any identifying information. SmartSurvey (this online platform) is GDPR compliant, and treats all data securely.

What type of educational institution do you primarily work at? *

☐ Secondary school

☐ College / Further Education

☐ Higher Education

☐ Training provider

☐ Employer

☐ Other

Are you an SQA Co-ordinator? *

- [ ] Yes
- [ ] No

Are you an SQA Appointee?

- [ ] Yes
- [ ] No

Is your role within your institution designated as primarily teaching-based or administrative?

- [ ] Teaching
- [ ] Administrative
- [ ] Equally split

2. Main SQA website

Qualifications ∨	Services ∨	Past Papers	A

National Qualifications

2020-21 changes

The heart of Scotland's world-renowned education system.
qualifications and services to realise your

NQ changes 2020-21 >	Lost your certificate? >

The main SQA site is at www.sqa.org.uk

1. How would you rate the SQA website on a scale of 1 to 5? (Where 1 is the worst rating and 5 is the best) *

	1 (Worst)	2	3	4	5 (Best)
Website rating	☐	☐	☐	☐	☐

What are the best things about the SQA website?

[   ]

What are the worst things about the SQA website?

[   ]

2. Thinking about the most recent time you used the SQA website, how easy was it to find what you were looking for? *

	Very difficult	Fairly difficult	Not too difficult	Fairly easy	Very easy
Ease of use:	☐	☐	☐	☐	☐

What were you looking for?

[   ]

How could SQA make this easier for you to find?

[   ]

Was the information easy to understand?

☐ Yes
☐ No

Why was it difficult to understand?

[   ]

4. SQA Connect

SQA Connect

Welcome to the SQA Connect portal. Please log in to access your secure services.

Useful Links

Candidate Merge Request
Replacement Certificate
NQ Past Papers

Key Info

About SQA Connect
Browsers
Cookie Policy
Privacy Policy
Terms and Conditions

SQ

App
SQ
SQ

SQA Connect can only be accessed by staff at approved SQA centres with a login. It is the main point of interaction between centres and SQA and is an online gateway to operational and qualifications information and support.

Have you used SQA Connect? *

☐ Yes

☐ No

5. SQA Connect

SQA Connect can only be accessed by staff at approved SQA centres with a login. It is the main point of interaction between centres and SQA and is an online gateway to operational and qualifications information and support.

Which resources on SQA Connect do you use? Select as many as required. Please note that different types of centre have access to different resources, so don't worry if you do not recognise some of these options. *

☐ Candidate Services
☐ QA Secure Service
☐ Results Services

- [ ] Navigator
- [ ] Exchange
- [ ] Monitor
- [ ] Upload Verification Files
- [ ] News
- [ ] Updates
- [ ] Useful Links
- [ ] NQ Information
- [ ] User Guides

3. How would you rate SQA Connect on a scale of 1 to 5? (Where 1 is the worst rating and 5 is the best) *

	1 (Worst)	2	3	4	5 (Best)
SQA Connect rating:	[ ]	[ ]	[ ]	[ ]	[ ]

What are the best things about SQA Connect?

_____

What are the worst things about SQA Connect?

_____

4. Thinking about the most recent time you used SQA Connect, how easy was it to accomplish the task that you visited the site to complete? *

	Very difficult	Fairly difficult	Not too difficult	Fairly easy	Very easy
Ease of use:	[ ]	[ ]	[ ]	[ ]	[ ]

What could SQA do to make using SQA Connect easier?

_____

6. SQA Secure

SQA Secure login details are issued to SQA centre co-ordinators, who oversee access for their centre. The site contains National Assessment Bank materials, assessment exemplars and other secure information used in the delivery of SQA qualifications.

Have you used SQA Secure? *

☐ Yes

☐ No

7. SQA Secure

SQA Secure

Home   HN   **NQ**   SVQ   RQF/CQFW   SQA Advanced Qualifications   Awards

Secure Home

In this section

NQ

NQGA - NCs and NPAs

HN

PDAs

SVQ

Other Qualifications

Awards

RQF/CQFW

SQA Advanced Qualifications

Previous NQs

Understanding Standards Materials

SQA Secure

National Qualifications (NQ)

Assessment support materials for National Qualifications. Also includes Skills for Work and Baccalaureates.

▸ **Browse National Qualification subjects**

Understanding Standards

View our National Qualifications and Higher National Qualifications Understanding Standards materials.

▸ **Understanding Standards materials**

HN

Assessment Exemplars, Support Packs and materials for Higher National Qualifications.

▸ **Browse HN sectors**

NQ 2021 resources

Question papers and marking instructions available for assessment purposes for session 2020-21.

▸ **Browse by subject**

Contact

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SQA Secure login details are issued to SQA centre co-ordinators, who oversee access for their centre. The site contains National Assessment Bank materials, assessment exemplars and other secure information used in the delivery of SQA qualifications.

5. How would you rate SQA Secure on a scale of 1 to 5? (Where 1 is the worst rating and 5 is the best) *

	1 (Worst)	2	3	4	5 (Best)
SQA Secure rating:	☐	☐	☐	☐	☐

What are the best things about SQA Secure?

[   ]

What are the worst things about SQA Secure?

6. Thinking about the most recent time you used SQA Secure, how easy was it to accomplish the task that you visited the site to complete? *

	Very difficult	Fairly difficult	Not too difficult	Fairly easy	Very easy
Ease of use:	☐	☐	☐	☐	☐

What could SQA do to make using SQA Secure easier?

7. Where would you prefer to access an online version of the SQA Co-ordinators' guide?

☐ SQA Secure

☐ SQA Connect

☐ No preference

8. Overall

If you have any overall comments or suggestions about SQA's websites and what would improve them, please let us know using the box below.